

# BOOKING FORM 2024

Camping Saint-Disdille - 117, avenue de Saint Disdille - 74200 Thonon-les-Bains - France  
E-mail : camping@disdille.com Tél : (+33) (0)4.50.71.14.11 / Fax : (+33) (0)4.50.71.93.67



## CONTACT DETAILS

NAME.....  
 FIRST NAME .....  
 ADDRESS.....  
 .....  
 CITY CODE .....  
 CITY.....  
 E-MAIL.....  
 COUNTRY.....  
 TEL (mandatory).....  
 LICENSE PLATE(S) .....

## ATTENDERS NAMES (mandatory)

Names	First Names	Birthday

## COMMENTS

Pitches or accommodation choice is the only responsibility of the staff and can change at anytime for planning necessity

## CAMPING CARAVANING

Arrival  2pm  nights  
 Départure  12pm

Arrival and departure everyday

Comfort package (power 10A)  
 Privilege package (water + power 10A + sewage outlet)  
 Premium package (idem privilege + private sanitary and covered terrace)

Tent     Caravan     Camping-car

Dimensions

## ACCOMMODATION Arrival and departure all days in low season; On Wednesday and Saturday in July/August (except for TAOS & Savoie)

Arrival  2pm  nights  
 Departure  10am

Ecolodge (2 rooms - 4 persons)  
 Tithome (2 rooms - 4 persons)  
 Mobilhome Leman (2 rooms - 4 persons)  
 Mobilhome Edelweiss (2 rooms - 4 persons)  
 Mobilhome Savoie (2 rooms - 4 persons)  
 Mobilhome PRM (2 rooms - 4 persons)  
 Mobilhome Alpage (3 rooms - 6 persons)  
 Mobilhome Alpage CLIM (3 chambres - 6 personnes)  
 Mobilhome Taos VIP 2 ch (2 rooms - 4 persons - 2 bathroom)  
 Mobilhome Taos VIP 3 ch (3 rooms - 6 persons - 2 bathroom)

## PAYMENT

Bank Transfer  
 (join the transfer evidence - precise name and reservation dates)

BANQUE: Crédit Mutuel du Chablais  
 IBAN : FR76 10278 02409 00023942645 94  
 BIC : CMCIFR2A

CASH

Credit card     Master card     Visa

n°

Cryptogramme (3 last numbers on the back)

Expiration date

## ADDITIONAL FEES

Dog - 1 maximum (Defensive & Attack dogs forbidden cat. 1 et 2) - 5 € ou 8 € / night according period

2nd vehicle on the pitch - 4 € ou 5 € / night according period

Bedlinen  1prs (2 sh eets + 1 p.case) - 12€     2 pers (2 sheets + 2 p.case) - 15€

Towel kit (2 bath towels) - 5€     Dish Towel - 2€

Baby cot     Baby chair     1day - 3€     1 week - 15€     2 weeks - 20€     3 weeks - 25€

Baby kit (1 baby cot + 1 baby chair)     1day - 5€     1 week - 20€     2 weeks - 30€     3 weeks - 40€

Fridge on the pitch     1 week - 60€     2 weeks - 80€     3 weeks - 90€

Transat     1 semaine - 10€     2 semaines - 15€     3 semaines - 20€

Cleaning fee according accommodation size - 70€ < 25m² + premium pitch - 90€ 25 à 34 m² - 120€ > 34m²

Cancellation Guarantee (5% of the stay cost - non refundable)

## STAY COST

PITCH  €

LOCATION  €

ADDITIONAL FEES  €

BOOKING FEES (Free in low season)  15 €

TOURIST TAX (0,50€/night/pers +18 years old)  €

TOTAL  €

FIRST-PAYMENT (25% total)  €

For the high season, the stay amount is due 30 days before the arrival date - rental only.

I read and accept the general sales conditions on the back

Date : \_\_\_\_\_

Signature : \_\_\_\_\_

# GENERAL BOOKING CONDITIONS



## 1. Everybody allowed in the campsite must respect the **Internal Rules under penalty of immediate exclusion without refund.**

The rules are posted up at the entrance and available on demand at the reception desk.

## 2. **Minors** can stay on the campsite only accompanied by at least one of their relatives or adults who **are shouldering the responsibility.**

If the campsite might allow minors to stay on their own, signed parental release and copy of identity card are mandatory at the arrival.

## 3. **1 dog only is allowed by emplacement** (updated vaccination book mandatory). It must be kept on a leash and under its owner responsibility.

It must never be let on its own under penalty of immediate exclusion of its owner without refund. **Defensive and attack dogs are strictly forbidden (category I and II).**

4. Booking is **strictly personal** and can under no circumstances be transferred or sublet. To book, client must send the signed reservation form with first-part payment (25% of the stay cost + 15€ of administration fee, **non deductible, non refundable**). Reservation is valid **only** at reception of the confirmation document sent by Saint-Disdille campsite.

## 5. **MOBIL-HOME / CHALET / FURNISHED TENTS:**

Bookings are for **7 nights minimum in July/August, 2 nights minimum in low season** (except for French National Holidays – see rates details).

Arrivals are between 14h and 19h, **on Wednesday or Saturday in July/August, every day in low season**. For arrival later than 19h, please inform the reception.

**The balance of your stay is due 30 days before your arrival date under penalty of automatic cancellation without refund.**

The number of persons occupying the accommodation cannot exceed the defined maximum capacity (see the accommodations descriptions).

**Deposits :** A 300 € deposit will be asked to cover possible damage on the accommodation; another 70 €, 90 € or 120 € deposit will be asked to cover cleaning fee depending on the type of rental.

All formalities, deposits included, are required before handling of the accommodation keys.

Detailed inventory is available in each renting and it's up to you to check it and notified all missing or damaged object at the reception **within 24h after your arrival.**

**Departures are before 10h, on Wednesday or Saturday in July/August, every day in low season.** Deposits will be refund after checking of accommodation state and cleanliness.

If damages or missing objects are noticed that are not be notified at your arrival their cost will be deducted from the deposit; if the renting is not clean at your departure, cleaning fee will be charged.

For departure outside the opening hours (inform the reception), deposits will be destroyed after check-out (or return by post – provide a postmarked envelope at your name and address).

## 6. **CAMPING PITCHES:**

Arrivals are between 14h and 19h every day (except for Premium pitch - see rates details). For arrival later than 19h, please inform the reception.

**The balance of your stay is due on site at your arrival and the deposit for the Premium pitch 70 € as well.**

The number of persons occupying a pitch cannot exceed 6 persons. Departures are before 12h every day (except for Premium pitch - see rates details).

An extra night will be charged for departures after noon.

7. In case of delay or modification without written advance notice, the renting or the pitch can be put back to the rent on the next day 14h following your theoretical arrival date.

The total cost of the stay is due anyway. **Late arrival or anticipate departure cannot give rise to reimbursement.**

8. In case of inaccurate declaration of the buyer, the present contract will be cancelled by rights and the campground will keep the payments. Every booking modification (number of persons, dogs, cars...) has to be declared at the arrival and may determine either the adjustment of the contract, or its break and the renunciation of the deposit.

## 9. **CANCELLATION POLICY :**

Cancellations must be sent by registered letter.

In case of cancellation of your stay, whatever the cause, before **March 1st of the current year, all of the sums paid (excluding administrative fees and the amount of the cancellation guarantee) will be refunded\***. Beyond that, you will be retained the deposit if cancellation more than 30 days before arrival or the full amount of the stay if cancellation less than 30 days before your arrival, if you do not show up on this date or in the event of interruption of stay or postponed arrival.

However, a **credit for the sums paid** (excluding administrative fees and the amount of the guarantee) may be offered in the event of a cancellation or interruption of the stay related to:

- illness not known at the time of booking, preventing the movement of one of the participants declared for the stay,
- isolation of the client or of one of the participants in the stay who has been declared as a COVID19 contact case,
- death of a spouse, ascendants or descendants, son-in-law or daughter-in-law, brother, sister, brother-in-law, sister-in-law of one of the participants,
- Administrative, judicial or military summons,
- Dismissal or transfer of the client or his spouse,
- Bankruptcy of the company of which the client is the manager,
- Accident / theft of the vehicle occurring on the direct route to the place of stay.
- Significant material damage affecting the client's own property and imperatively requiring his presence.
- Obtaining after the reservation date of an indefinite contract.

In the event of an interruption of the stay linked to one of the aforementioned events, the amount of the credit will be determined on a pro rata basis for the stay actually consumed (excluding administrative fees and amount of the guarantee). The credit can be used depending on the availability of the campsite, either at another period of the current season, or the following season. The credit is non-transferable, non-refundable and has to be used at one time. If the amount of the postponed stay is lower than the amount of the credit, there is no refund of the difference and the remainder is lost. If the amount is upper, client has to pay the difference. Obtaining a credit note can only be done on presentation of the appropriate supporting documents requested by the campsite.

## **CANCELLATION GUARANTEE** (conditions and procedure available on request or on [www.disdille.com](http://www.disdille.com))

It is optional and payable in addition to the rental, at the same time as the deposit. **Its amount is 5% of the amount of the stay.** It covers **the reimbursement of the sums paid\*** (excluding administrative fees and the amount of the guarantee) in the event of cancellation linked to the following events:

- illness not known at the time of booking, preventing the movement of one of the participants declared for the stay,
- isolation of the client or of one of the participants in the stay who has been declared as a COVID19 contact case,
- death of a spouse, ascendants or descendants, son-in-law or daughter-in-law, brother, sister, brother-in-law, sister-in-law of one of the participants,
- Administrative, judicial or military summons,
- Dismissal or transfer of the client or his spouse,
- Bankruptcy of the company of which the client is the manager,
- Accident / theft of the vehicle occurring on the direct route to the place of stay.
- Significant material damage affecting the client's own property and imperatively requiring his presence.
- Obtaining after the reservation date of an indefinite contract.

In the event of an interruption of the stay linked to one of the aforementioned events, the reimbursement will be made on a pro rata basis for the stay actually consumed (excluding administrative fees and amount of the guarantee).

**In the particular case of cancellation imposed by government decisions (COVID19)**, the Cancellation Guarantee allows the publication of a **credit note** of a value equivalent to the sums paid (excluding administrative fees and amount of the guarantee). This can be used depending on the availability of the campsite, either at another period of the current season, or the following season.

The credit is non-transferable, non-refundable and has to be used at one time. If the amount of the postponed stay is less than the amount of the credit, there is no refund of the difference and the remainder is lost. If the amount is upper, client has to pay the difference.

Cancellations supported by a credit note are:

- administrative closure of the campsite,
- travel limitation to a number of kilometers that does not allow the customer to come to the campsite,
- border closure,
- quarantine on arrival of the customer or on return of the latter to his country.

**Beyond the validity period of the credit note, it will be permanently lost.**

\*All refunds will be made between October and December of the current year only.

10. The signature of the booking form implies that the customer agrees that his coordinates can be used by the campsite for advertising. The customer may request deletion of data from the camping database by sending an email to [camping@disdille.com](mailto:camping@disdille.com).

11. Explicitly and without any compensation, you authorize Saint-Disdille campsite to use pictures of yourself or your children, taken during your stay, for all kind of documentation and publicity matters of the campsite.

12. The signature of the contract implies that the buyer is aware of the general booking conditions and that he engaged himself in knowledge. In case of litigation, the customer must contact the customer service of the camping to find an amicable solution. In case of disagreement, he will be able to contact a mediator, within a period of one year from the date of the written complaint to the camping. The coordinates of the mediator that may be entered by the customer, are:

CM2C,

- by the Internet : <https://www.cm2c.net/>

- by mail: CM2C - 14 rue Saint Jean - 75017 Paris.

- by phone : 06 09 20 48 86

13. **Right of withdrawal:** In accordance with Article 221-28 of the Consumer Code, the right of withdrawal can't be exercised for non-residential accommodation contracts.